



HOIST MATERIAL HANDLING VEHICLE WARRANTY
2025 CLASS I HEAVY DUTY ELECTRIC MODELS
E150@24, E180@24, E200@24, E220@24, E300@24, E350@24, E400@24
E300@30, E350@30, E400@30
FRE-25/35, FRE-40/60

BASIC VEHICLE WARRANTY 12 MONTHS 2,000 HOURS

Hoist Material Handling, Inc., 4407 Railroad Ave. East Chicago, IN 46312 (hereinafter: "Hoist") warrants that each new Hoist truck shall be free, under normal use and maintenance from defects in material or workmanship for a period of 12 months from the date of first use to the original purchaser from an authorized Hoist dealer or the first 2,000 key-on hours, whichever occurs first.

POWERTRAIN WARRANTY 36 MONTHS 6,000 HOURS

For a period of Thirty-Six (36) months from the date of first use or the first 6,000 key on hours, whichever occurs first, Hoist warrants the following major components:

1. Electric AC drive motors
2. AC Drive Controller
3. Planetary Drive Axle (excluding friction brakes)

BATTERY WARRANTY

Batteries are warranted separately by their respective manufacturer.

PARTS REPLACEMENT

Replacement parts are warranted by Hoist for the remainder of any applicable new vehicle warranty. Coverage includes replacement, repair or rebuild, per Hoist's option, without charge by any authorized Hoist dealer located within the Continental United States, Canada, and Puerto Rico.

COVERAGE

During the specified warranty period, any defect in material or workmanship in any warranted item in each new Hoist vehicle shall be repaired or replaced at Hoist's option without charge by an authorized Hoist dealer located within the Continental United States of America, Canada, and Puerto Rico. This is the only expressed warranty authorized by Hoist. Hoist does not authorize a Hoist dealer to create any other obligation or liability in connection with Hoist.

EXCLUSIONS AND LIMITATIONS

The warranties contained herein shall not apply to or include the following:

1. Any vehicle normally operated outside the Continental United States, Canada, and Puerto Rico.
2. Any retailed vehicle not registered in the Hoist Warranty System.
3. Any vehicle on which the hour meter has been altered so that the vehicle's true hours cannot be determined with regard to those warranty coverages where the number of hours is a condition of the warranty.
4. Damages, failures or corrosion due to accidents, misuse, negligence or alterations such as without limitation:
5. Any part of a vehicle that has been subjected to abuse, misuse, fire, negligence, accident, theft or that has been repaired by other than an authorized Hoist dealership, or upon which any conversion, modification or installation of a non-genuine Hoist part has been made so as, in Hoist's reasonable opinion to adversely affect the performance, reliability or stability of the part. (A genuine Hoist part is one produced by or for Hoist, designed or used on Hoist vehicles and marketed by Hoist.)
6. Alterations or modifications that are not recommended or approved in writing by Hoist.

7. Wear or ingestion of dirt into engine or hydraulic system due to lack of appropriate maintenance in normal or severe service operating conditions, such as foundries, lumber yards, cement plants or other dusty or severe uses, and deterioration of appearance items due to normal use or exposure.
8. Failures resulting from improper installation or adaptation of the body and/or special equipment by someone other than Hoist or an authorized Hoist Material Handling, Inc. dealer.
9. Repairs or service adjustments, the need for which was caused by tampering, disconnection, improper adjustment or repair, improper maintenance, lack of required maintenance or the use of fluids other than those specified in the Operator's and/or Service and Parts Manuals.
10. Normal maintenance services and parts or supplies used therein and adjustments which are a part of the required or recommended pre-delivery inspection and periodic inspections in accordance with the manuals are the responsibility of the operator.
11. Options, accessories or attachments not manufactured by or for Hoist.
12. Labor for removal or replacement of defective genuine Hoist parts or accessories sold but not installed by an authorized Hoist dealer.
13. Conditions related to noise, vibration, wear or deterioration, such as without limitation discoloration, fading, deformation, or cosmetic damage from chips or scratches in the paint that are considered normal.
14. Damages, failures or corrosion perforation due to environmental conditions such as without limitation acid rain, airborne fall-out (chemicals, tree sap, etc.), salt, hail, windstorms, lightning, floods, other acts of nature and the like.
15. Tires and tubes.

LIMITED REMEDY

1. The remedy under the warranties contained herein is limited solely to the repair of defects in material or workmanship by an authorized Hoist dealer located in the Continental United States, Canada, and Puerto Rico at its place of business, or at Hoist's option, at the place where such industrial vehicle is maintained, during customary business hours. This is the only express warranty authorized by Hoist. Hoist does not authorize any person, including any authorized Hoist dealer, to create for it any other obligation or liability in connection with this vehicle.
2. The warranties contained herein are expressly in lieu of all other warranties, express or implied, including any implied warranty or merchantability or fitness for a particular purpose and of any other obligation or liability on the part of the manufacturer, distributors, or authorized dealers of Hoist Material Handling, Inc. The sole remedies for liability of any kind with respect to the vehicle, parts or services covered under this warranty and all other performance by Hoist under or pursuant to this warranty or with respect to the purchaser's use of the vehicle, including negligence, shall be limited to the remedies expressly provided in this warranty and shall in no event include any expenses. Loss or damage, whether direct, incidental, consequential or exemplary, arising in connection with the sale or use of or inability to use the vehicle or any part thereof for any purpose, even if Hoist has been advised for the possibility of such damages. In no event shall Hoist's liability for damages with respect to the vehicle, parts or services covered under this warranty exceed the amount initially paid by the customer for such vehicle.
3. No authorized Hoist dealer is permitted to change, modify, or amend any term of the Limited Warranty.